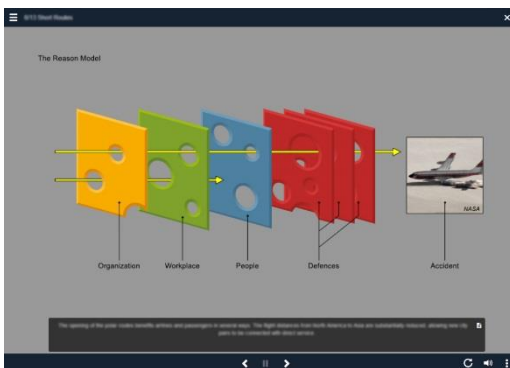


SUMMARY

This course is an introduction to Crew Resource Management (CRM), its history and the evolution of CRM training programs.

The course encompasses a vast array of CRM concepts from basic CRM such as human error, component structure, decision process, and physiological and psychological factors to the more advanced concepts of Treat and Error Management, Black Swan Events and Resilience.

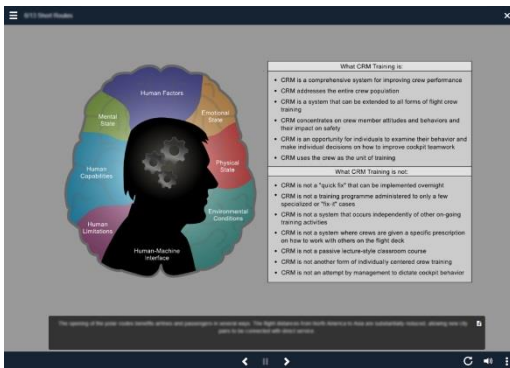


TARGET POPULATION

The Pelesys Crew Resource Management (CRM) course is designed for Flight Crew and Cabin Crew requiring initial or recurrent training.

REGULATORY COMPLIANCE

- ICAO / EASA / FAA / Transport Canada
- Maintain compliance with IOSA standards



Versions Available:
**Standard,
 Johari Window
 (Optional Chapter)**

Course Length:
1 hr 00 min